

كُلُّ نَفْسٍ ذَائِقَةُ الْمَوْتِ

**JANAZAH FUND**  
ADMINISTRATORS 

إِنَّا لِلَّهِ وَإِنَّا إِلَيْهِ رُجْعُونَ

## Privacy Policy

**Effective Date:** 01 May 2025

**Last Updated:** 01 May 2025

### 1. Introduction

Janazah Fund Administrators Pty LTD ("we", "our", or "us") is committed to protecting your privacy and ensuring that your personal information is collected and used properly, lawfully, and transparently.

This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal data when you interact with us, our website, or our services.

### 2. Information We Collect

We may collect the following types of personal information:

- Name, contact details (email address, phone number, postal address)
- Identification or registration numbers (e.g., ID or business registration)
- Payment and billing information
- Any other information you voluntarily provide to us

### 3. How We Use Your Information

We use your personal information for the following purposes:

- To provide and manage our products or services
- To communicate with you regarding your account or our offerings
- To process transactions and send supporting documents
- To comply with legal and regulatory requirements
- To improve our services and customer experience

### 4. Disclosure of Your Information

We do not sell, rent, or trade your personal information. We may share your information with:

- Service providers who assist in operating our business (under strict confidentiality obligations)
- Regulatory or government authorities if required by law
- In the event of a business transfer, merger, or acquisition

### 5. Data Security

We take appropriate technical and organisational measures to protect personal data against loss, misuse, unauthorised access, disclosure, alteration, or destruction.

### 6. Your Rights

You have the right to:

- Access and obtain a copy of your personal data

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- Request correction or deletion of your personal data
- Object to or restrict certain forms of processing
- Withdraw consent where processing is based on consent
- Lodge a complaint with a data protection authority

### 7. Cookies

Our website may use cookies to enhance your browsing experience. You can manage cookie settings through your browser.

### 8. Retention of Information

We retain personal information only as long as necessary to fulfill the purposes for which it was collected, unless a longer retention period is required or permitted by law.

### 9. Changes to This Policy

We may update this policy from time to time. Updates will be posted on our website with the revised effective date.

### 10. Contact Us

If you have questions or concerns about this Privacy Policy or how your personal information is handled, please contact us.